Dear Mr. Uday Kotak,

Sub: Faceless Assessment/CAROTAR Rules 2020

Greeting from FFFAI

Many procedural and process changes have been introduced by CBIC in the recent times, most significant changes are Faceless assessment, CAROTAR rules, E Office, WOOWR etc.

Since too many of the new initiatives were introduced within a short time frame, the entire process of handling of Exim cargo has become a challenge and delays have become inevitable.

We as FFFAI, a national organisation, representing cross border trade and logistics have pursued concerns arising out of the new measures with CBIC and have had a virtual meeting with Member Customs on the 9<sup>th</sup> Oct 2020 and 23<sup>rd</sup> October, 2020 which will be followed with few more.

We have made various representation which highlights the problem faced at ground level for handling of import/ export consignment.

There are media reports of problems faced by Trade & Industry recently specifically drawing reference to Faceless Assessment mode and CORATAR 2020. We feel the present situation needs intervention of National industry body like yours to strengthen our pursuit as our efforts are to make your members business activities more efficient. We request you to approach and appeal to CBIC and the Ministry from your side of the difficulties faced by your members.

We wish to add that our Members in no way have / are contributing to the delays and are in fact endeavoring their best to support the Exim industry. Hence any delay, financial liability or other consequences arising out of the present situation cannot be attributed to us.

We are confident with your support and our effort we will be able to jointly pursue with CBIC for early redressal and remedial action.

Thanks & Regards,

A.V. Vijayakumar Chairman

Mr. Uday Kotak President Confederation of Indian Industry The Mantosh Sondhi Centre, 23, Institutional Area, Lodi Road, New Delhi – 110 003 Dear Capt. BVJK Sharma,

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Dushyant Mulani Honorary Secretary

Capt. BVJK Sharma
Director - Ports
Federation of Indian Chambers of Commerce and Industry
Federation House
Tansen Marg,
New Delhi – 110 001

Dear Dr. Niranjan Hiranandani,

Sub: Faceless Assessment/CAROTAR Rules 2020

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A.V. Vijayakumar Chairman

Dr. Niranjan Hiranandani
President
The Associated Chambers of Commerce and Industry (ASSOCHAM)
5, Sardar Patel Marg,
Chanakyapuri
New Delhi – 110 021

Dear Dr. Ajay Sahai,

Sub: Faceless Assessment/CAROTAR Rules 2020

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A.V. Vijayakumar Chairman

Dr. Ajay Sahai
Director General & CEO
Federation of Indian Export Organisations
NIryat Bhawan, Rao Tula Ram Marg,
Opp. Army Hospital Research & Referral
New Delhi – 110 057

Dear Mr. George Paul,

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A.V. Vijayakumar Chairman

Mr. George Paul CEO Manufacturers Association for Information Technology PHD House, 4<sup>th</sup> Floor, RK Dalmia Wing, 4/2, Siri Institutional Area, August Kranti Marg, New Delhi – 110 016 Dear Mark Fernandes,

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A.V. Vijayakumar Chairman

Mr. Mark Fernandes Chairman – Shipping and Logistics Indian Merchant Chambers IMC Buidling, IMC Marg, Mumbai – 400 020 Dear Mr. S. Sankaranrayanan,

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Mr. S. Sankaranrayanan
Deputy Secretary
Madras Chamber of Commerce and Industry
Karumuttu Centre, I floor
634 Anna Salai, Nandanam
Chennai – 600035

Dear Dr. Ranjeet Mehta,

Sub: Faceless Assessment/CAROTAR Rules 2020

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Dr. Ranjeet Mehta Principal Director PHD Chamber of Commerce & Industry PHD House, 4/2, Siri Institutional Area, August Kranti Marg, New Delhi – 110 016 Dear Capt. Mishra

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Capt. Mishra
President
Northern India Streamer Agents Association
B-1, Cabin Number 4,
Ansal Tower, Nehru Place,
New Delhi – 110 019