



[ESTD. 1962]

Federation of Freight Forwarders' Associations in India

National Apex Body of CUSTOMS BROKERS' ASSOCIATIONS IN INDIA

FFFAI/REP/122 /2020

16.09.2020

Mr. Kshitij J. Jain
DD (ICES)
Directorate General of Systems,
Indirect Taxes and Customs,
315, Mahagun Manor, F-30 Sector 50,
Noida-201301.

Respected Sir,

Sub: Difficulties faced by members due non-working of Public Enquiry Module and IGM enquiry module

We wish to bring to your kind attention that public enquiry module/ IGM enquiry module is not working in the ICEGATE System. This has resulted in tremendous difficulty for submission of import bill of entries.

To check the filing status of IGM date and arrival of vessel it is very essential that it should work on real time basis. Further bill of entry enquiry to check the status.

We seek your urgent intervention to resolve the issue on priority.

Thanking you,

Yours truly,
For Federation of Freight Forwarders' Associations in India
Sd/-
Dushyant Mulani
Honorary Secretary

