



[ESTD. 1962]

# Federation of Freight Forwarders' Associations in India

National Apex Body of CUSTOMS BROKERS' ASSOCIATIONS IN INDIA

FFFAI/REP/018 /2020

17.02.2020

Mr. Anupam Prakash  
ADG (ICEGATE)  
Directorate General of System  
Indirect Taxes & Customs  
Central Revenue Building, I. P. Estate,  
New Delhi – 110 102

Respected Sir,

Sub: Erratic function of Customs ICEGATE and EDI System

This is to bring to your kind notice that clearance of import and exports consignments across the country have been adversely affected due to erratic function of Customs ICEGATE and EDI System for few days.

Members are experiencing proxy error while submitting bill of entry and shipping bills, difficulty in online goods registration have been experienced for past few days. We attach herewith the screen shot for your kind perusal.

We seek your kind intervention for mitigating the issued faced in EDI System for ensuring speedy clearance of import and export of goods across the country.

Thanking you,

Yours truly,  
For Federation of Freight Forwarders' Associations in India

**Sd/-**

Dushyant Mulani  
Honorary Secretary

