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Federation of Freight Forwarders' Associations in India

National Apex Body of CUSTOMS BROKERS' ASSOCIATIONS IN INDIA

FFFAI/LETTER /166 /2022

27.06.2022

Shri Anuj Gogia
Addl. Director General (Systems)
Directorate General of Systems & Data Management
Customs & Central Excise
5th Floor, Hotel Samrat, Chanakyapuri Kautilya Marg,
New Delhi 110 021

Respected Sir,

Sub: Delay in clearance due to file not being received.

We would like to highlight that based on the feedback received from different location across the country trade is facing delay in clearance due to following:-

- i) .ACK, .NAK, .PRN & .PDF files not being received.
- ii) Shipping Bill and Bill of Entry PDF files not being received after OOC and LEO
- iii) Delay in connectivity of custom duty after payment particularly after post lunch. This problem has been prevalent since past Fifteen days.

We kindly request you to mitigate above the issue highlighted on priority since custom clearance of import-export cargo is getting delay due to the above.

Your kind co-operation in the above matter shall be highly appreciated.

Thanking you,

Yours truly,
For Federation of Freight Forwarders' Associations in India

Sd/-

S. Nataraja
Vice Chairman
OB In charge of EDI Committee

